

**FPDS**

# FIRE PRIORITY DISPATCH SYSTEM™ v7.0

A Historic Evolution of Emergency Fire Dispatch

Are your Emergency Fire Dispatchers empowered by the most comprehensive, up-to-date Fire/Rescue Protocols in the world? In a bold response to recent catastrophes and countless other emergency events, Fire Priority Dispatch System v7.0 (Fire 7) includes six new Chief Complaint protocols unavailable in any other industry solution. Also included are substantial updates to existing protocols, Pre-Arrival Instructions, and Post-Dispatch Instructions. Emergency Fire Dispatchers can also assume a rescuer role, when necessary, providing lifesaving instructions while firefighters are en route.

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Fire 7 helps you send a more informed response and dispatch faster.

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## WHAT ARE THE SIX NEW CHIEF COMPLAINT PROTOCOLS?

These new protocols in Fire 7 have enhanced the Fire Priority Dispatch System (FPDS™) on ProQA® software, already the most comprehensive protocol system in the industry. Fire 7 responds to the ever-evolving challenges and needs of firefighters around the world. The new protocols are:

- 78-Backcountry Rescue
- 79-Lost Person
- 80-Outside Tank Fire
- 81-Sinking Vehicle/Vehicle in Floodwater
- 82-Vegetation/Wildland/Brush/Grass Fire
- 83-Weather/Disaster Situations



## HOW WILL FIRE 7 BENEFIT MY CENTER AND COMMUNITY?

- **INCREASED SAFETY** for firefighters and their local communities with more informed responses and faster dispatch.
- **ENHANCED DISASTER MANAGEMENT** with agencies managing catastrophic incidents as a single event on one protocol.
- **BETTER OUTCOME POTENTIAL** with additional new protocols and Emergency Fire Dispatchers assuming a rescuer role, as needed.
- **INCREASED CONFIDENCE** with access to the most advanced emergency protocol system in the world.

## HOW DOES FIRE 7 EMPOWER EMERGENCY FIRE DISPATCHERS?

Some significant changes and additions where the Emergency Fire Dispatchers assume more of a rescuer role are:

- When callers are trapped in a burning building and instructions to shelter in place are insufficient, Emergency Fire Dispatchers can now use the protocol to guide callers to exit the building, break through a wall, or jump from a window.
- In a wildland fire emergency, Emergency Fire Dispatchers use this new protocol to guide callers in prepping their property before evacuation and surviving if they're trapped.

- In avalanche disasters, Emergency Fire Dispatchers can now guide callers to search the area and help avalanche victims.
- When a caller is trapped in a sinking vehicle, Emergency Fire Dispatchers are now encouraged to go directly to survival instructions without obtaining an address, phone number, or name during Case Entry (depending upon agency guidelines).

## WHAT'S IN FIRE 7 FOR ME?

### For Communication Center Managers & Dispatchers

Greater efficiency, effectiveness, and potential for increased trust from first responders.

### For Fire Chiefs and Operations People

Increased safety and efficiency along with potential for better outcomes. Compliance to many telecommunications requirements of both NFPA 1221 and 1061. Improvement of fire department ISO ratings by fulfilling telecommunications requirements of the ISO Fire Suppression Rating Schedule.

### For State Public Safety and Elected Officials

Greater overall effectiveness of first responders and potentially less panic and frustration in the community.

### For Medical Directors

Medical protocols for bleeding control and burn care included for the first time with potential to significantly improve outcomes.