

EXECUTIVE SUMMARY



“To Lead the Creation of Meaningful Change in Public Safety and Health”

Priority Dispatch Corp (PDC), an equal opportunity employer, develops, distributes, licenses, and supports proprietary emergency dispatch protocols, software, curricula, quality assurance programs, consulting and certification training services throughout the world, according to the standards and protocols set forth by the International Academies of Emergency Dispatch (IAED).

PDC is the exclusive world-wide proprietor of the MPDS (Medical Priority Dispatch System), FPDS (Fire Priority Dispatch System), PPDS (Police Priority Dispatch System), and ECNS (Emergency Communication Nurse System). These emergency dispatch protocol systems are licensed to emergency dispatch centers throughout the world. Currently, they are used in 46 countries and 24 languages/dialects.

The MPDS, FPDS, PPDS, and ECNS emergency call systems are protected by national and international copyrights laws, as well as conventions and treaties protecting intellectual property rights. They are protected by more than 50 United States, Canadian, and other international patents, with more than 50 pending. Only authorized and properly licensed users may use or have access to the same.

The content of the MPDS, FPDS, PPDS, and ECNS is developed, approved, and provided by the IAED. PDC has an exclusive contract with the IAED for the distribution of the same. The mission of the IAED

is “[t]o advance and support the public-safety emergency telecommunications professionals and ensure the citizens in need of emergency, health, and social services are matched safely, quickly, and effectively with the most appropriate resource.”

To that end, the IAED is an internationally recognized non-profit standard-setting organization which promotes safe and effective emergency dispatch services worldwide. The IAED has over 20 boards, councils, and special committees, including the Council of Standards, Board of Accreditation, Board of Curriculum, Council of Research, and Board of Certification. These boards and committees are chaired and include the world’s foremost experts in medical, police, fire, and nurse dispatch. The MPDS, FPDS, PPDS, and ECNS are continuously examined and studied to keep current, and changes are made based upon continuing medical, fire, and police research, along with practical field experience from feedback from thousands of emergency dispatch users the world over.